

## Outcomes Team | 2021-2020 Trends

# HOSPITAL CRISIS DATA

*Genesis Medical Center, UnityPoint Health / Robert Young Center*

Totals

Measures	2021 Total	2020 Total
Total Crisis Presentations	9,192	8,951
<i>Crisis Presentations - TeleHealth (%)</i>	19%	34%
<i>Crisis Presentations - Face to Face (%)</i>	81%	66%
<i>Admitted in QC Metro (%)</i>	37%	30%
<i>Transferred Out of QC Metro (%)</i>	2.0%	12%
<i>Not Admitted (%)</i>	61%	58%

# OUTPATIENT ACCESS TO CARE

*UnityPoint Health / Robert Young Center, Transitions, Vera French, Community Health Care*



**AVG. THIRD NEXT AVAILABLE APPT (Business Days)**

MD/DO/APRN Prescriber		
Age	2021	2020
0-17	13.5 days	15 days
>18	31.6 days	19 days
Counseling/Therapy		
Age	2021	2020
0-17	7.3 days	4 days
>18	3.3 days	2 days



**SERVICE VOLUMES (Visits)**

MD/DO/APRN Prescriber		
Year	2021	2020
First Visit	4,586	6,306
Follow Up	44,633	53,313
Counseling/Therapy		
Year	2021	2020
Assessment	14,762	14,407
Sessions	53,392	52,704



**STAFFING LEVELS (Full-Time Equivalent)**

MD/DO/APRN Prescriber	
2021	2020
25.1	28.36 FTE

Counseling/Therapy	
2021	2020
83.94	92.17 FTE